



News Release/For Immediate Release

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## Better Branches Technology Releases Self Check-in Kiosk 4.0

*Updated module dramatically speeds and streamlines the visitor check-in process*

**SAN FRANCISCO, CA – July 14, 2016** – Better Branches Technology, a provider of branch visitor queuing, appointment handling and workforce management software for credit unions, announced the release of their latest Kiosk module; **Better Lobby Kiosk 4.0**. The browser-based Kiosk software can be used on an iPad, Surface Tablet or touch-screen equipped PC, and provides an intuitive check-in process for the branch visitor or by a credit union Concierge staff member.

The new **Better Lobby Kiosk 4.0** is highly brandable and is designed to respond automatically to the screen size on the device on which it is used (AKA Responsive Design). A highly refined User Interface ensures an intuitive workflow, while ergonomic controls make it easy to use for members of all ages and capabilities. It integrates seamlessly with Better Lobby Branch Appointment Calendar and Mobile Appointment Booking Tool modules.

Included with the Kiosk module are powerful Administrative controls that permit the credit union to not only customize the on-screen graphics, but also modify most of the text viewed by the branch visitors; including button text. CU's providing bilingual service will appreciate being able to make changes that support both languages.

A screenshot of the Better Lobby Kiosk 4.0 sign-in interface. The top header is dark blue with the STAR Community Credit Union logo on the left and the text "Welcome to Herriman Branch" on the right. Below the header, it shows "Visitors waiting: 2" and "Longest wait: 35" on the left, and "3:44 PM" on the right. A copyright notice "© 2000 - 2016 Better Branches. All Rights Reserved" is visible in the bottom right of the header. The main content area is light gray and contains the instruction "Use this kiosk to sign-in for non-teller service" and "Please swipe your ATM card or enter your first and last name below". There are two input fields for "First Name" and "Last Name". Below these is a virtual keyboard with letters Q through Z, a "123" key, and a "Space" key. There are also "Back" and "Tab Field" buttons. At the bottom, there are "Cancel" and "Continue" buttons.

The bottom of the main sign-in page can be used to stream corporate promotions – both images and videos – so that visitors will see product messages as they check-in for service.

Also licensed with Kiosk 4.0 is an Application Programming Interface (API). Rick Poulton, President of Better Branches Technology notes "the new kiosk module provides greater branding and user experience control than ever before. The on-screen appearance is easy to use and a visually very appealing. The availability of the API, means that CUs have a path forward when planning to integrate Better Lobby with third party devices that may be used to record the arrival of the branch visitor – it's very exciting!"

### **About Better Branches Technology**

Since its founding in 2003 Better Branches' software solutions have expanded to include modules such as: Better Lobby/Main Service Queue, Self Check-in Kiosk, Branch Appointment Calendar, Mobile Appointment Booking Tool, Branch Video Meeting Queues, and the recently announced Branch Wall Display. These solutions are flexible enough to support credit unions with 10,000 to 600,000 members.

For more information, contact Rick Poulton at (866) 444-8344 ext 20 or email [rpoulton@betterbranches.com](mailto:rpoulton@betterbranches.com). You may also learn more about Better Branches Technology by visiting [www.betterbranches.com](http://www.betterbranches.com).

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